

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor: Delma S. Hume

Application No.: 10/612,659

Confirmation No.: 5530

Filed: July 2, 2003

Title: METHOD OF MANAGING
RETURNS

Art Unit: 3687

Examiner: Vanel Frenel

Applicant Docket No.: 02-337

**REPLY TO OFFICE
ACTION**

An Office Action was issued in the above-identified application on May 28, 2009 (“the Office Action”). We respectfully request that the application be reconsidered in view of the following submissions included herewith:

- Amendments
- Remarks